

# **Adults Green Paper**

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**Director of Community Services**

**Coventry**

# Probably the fastest improving performance in Adult Services in the Country!!

- Commitment to enablement NOT prevention
- Commitment to Extra Care Housing/ Supported Living NOT residential care
- Commitment to getting the shape of the service right (but understand impact on unit costs – CSCI don't)
- Commitment to getting the quality of that service right.
- Very strong and clear performance management

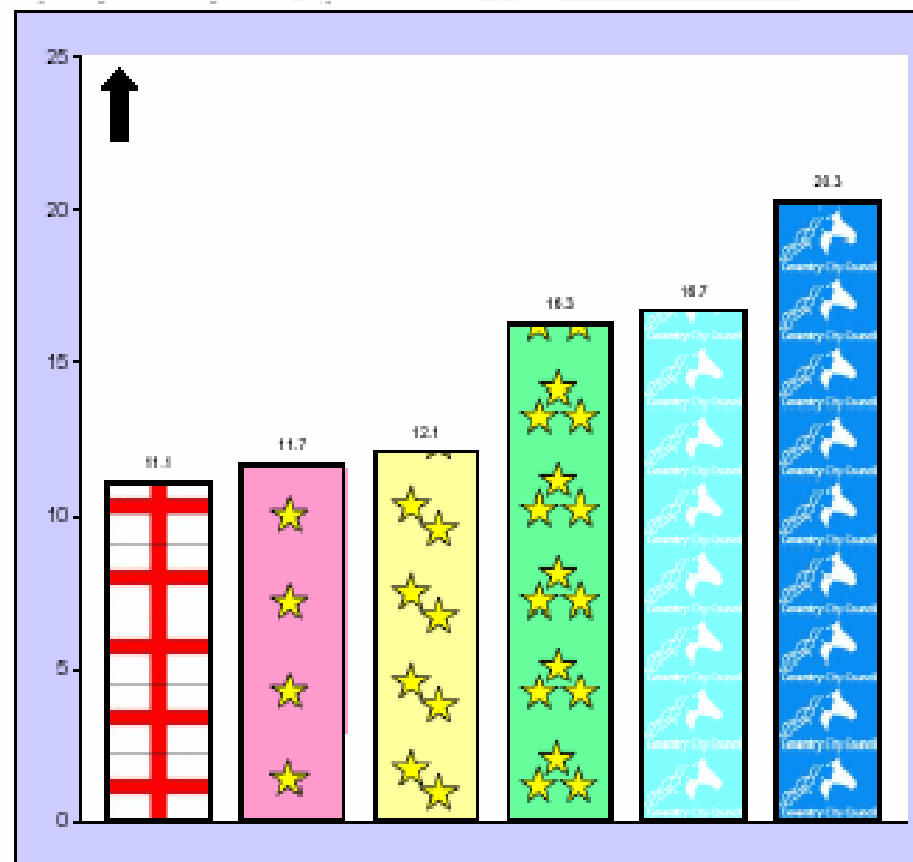
## Adults & Older People - Helping People to Live at Home

### C28 Intensive Home Care

	England Average 03/04	11.1
	1 Star Average 03/04	11.7
	2 Star Average 03/04	12.1
	3 Star Average 03/04	16.3
	Coventry 03/04	16.7
	<b>Coventry 04/05</b>	<b>20.3</b>

Very Good Performance is 16+

Good Performance 

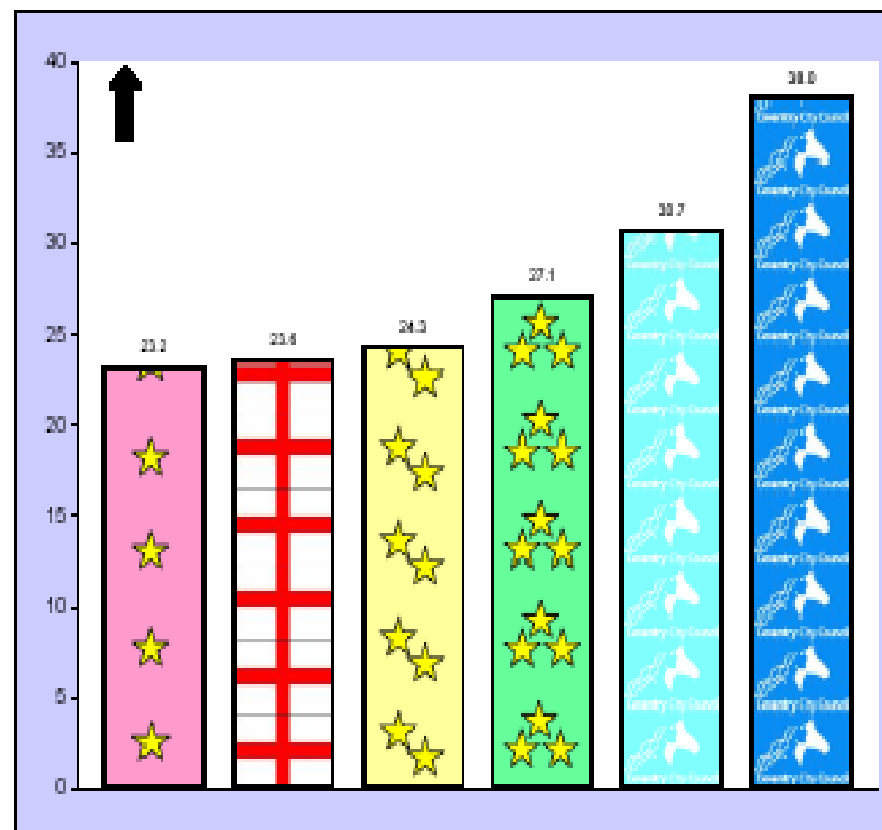


## Adults & Older People - Helping People to Live at Home

### B11 Intensive Home Care as % of home & res care

	<b>Coventry 04/05</b>	<b>38.0</b>
	1 Star Average 03/04	23.2
	England Average 03/04	23.6
	2 Star Average 03/04	24.3
	3 Star Average 03/04	27.1
	Coventry 03/04	30.7

**Good Performance**



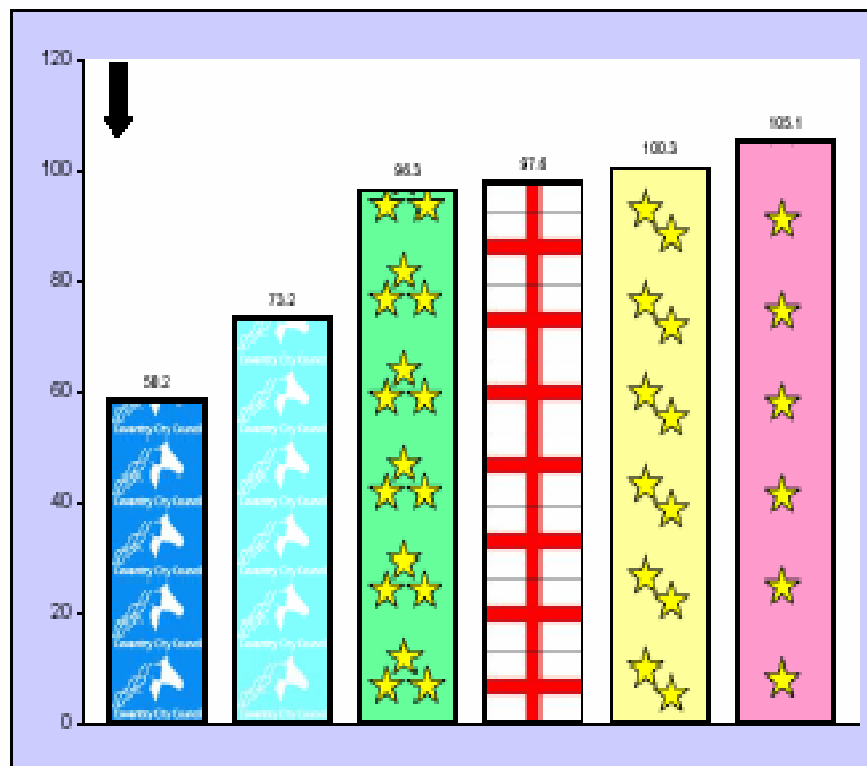
## Adults & Older People - Supporting People in Residential/Nursing Care

### C26 Admissions of Supported Residents aged 65+ to Res/Nur Care

■	<b>Coventry 04/05</b>	<b>58.2</b>
■	Coventry 03/04	73.2
■	3 Star Average 03/04	96.3
■	England Average 03/04	97.6
■	2 Star Average 03/04	100.3
■	1 Star Average 03/04	105.1

Very Good Performance is between 70 and 99.99

Good Performance



# Policy Priorities

## Giving people more opportunity

- Employment
- Education
- Housing
- Direct Payments\*
- Equality Policies\*
- Impact of Health and Social Care
- Reducing reliance on institutions

# Driving change



- Sometimes taking users and carers with us – sometimes leading them where they fear to tread!
- E.G. Home closures, modernising day opportunities etc etc







# Driving change

- Building on success with partners – never “their fault” – always “our problem”.
- EG – delayed transfers of care; contracts with vol sector; joint commissioning strategy with PCT and Housing etc



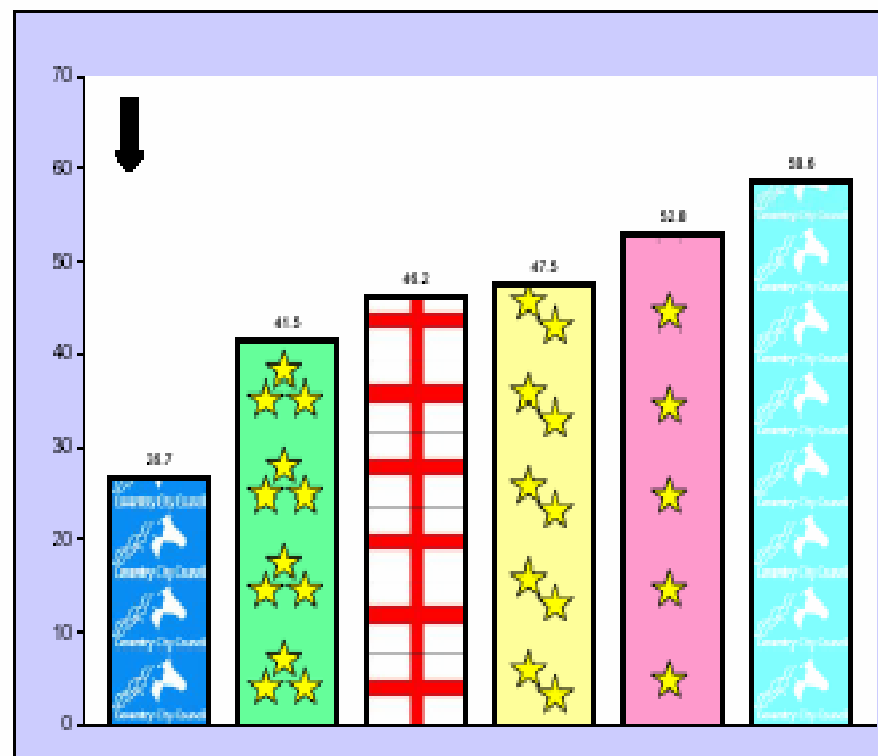
## Adults & Older People - Interface with Health

### D41 Delayed Transfers of Care

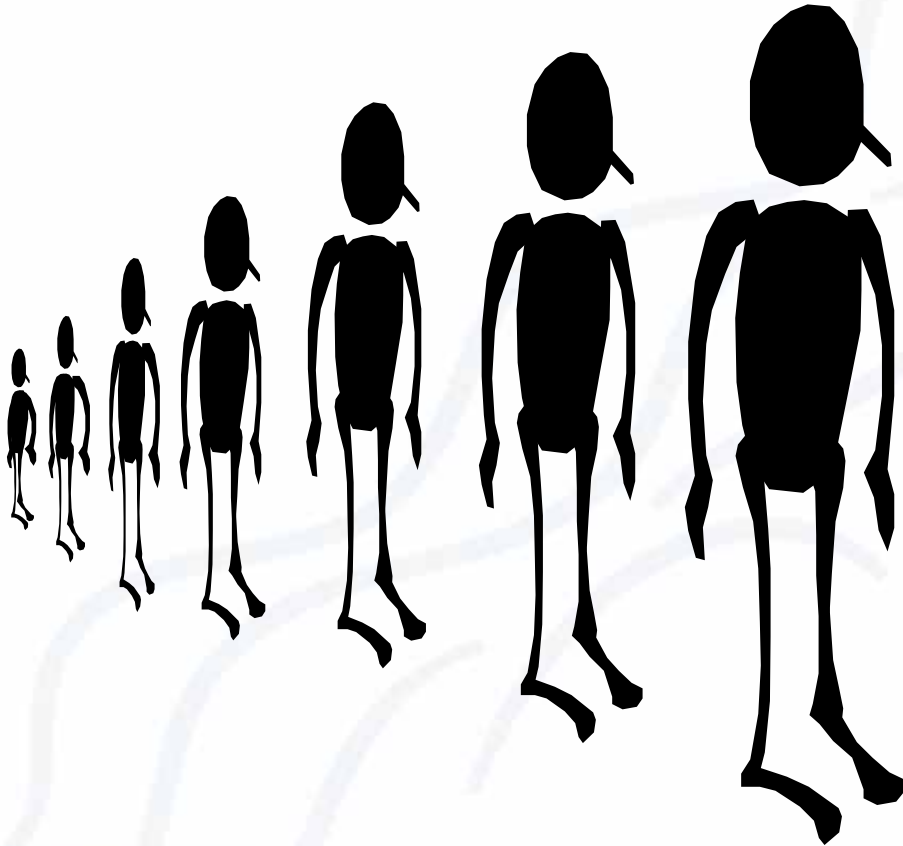
	<b>Coventry 04/05</b>	<b>26.7</b>
	3 Star Average 03/04	41.5
	England Average 03/04	46.2
	2 Star Average 03/04	47.5
	1 Star Average 03/04	52.8
	Coventry 03/04	58.6

Very Good Performance is between 0 and 20.11

Good Performance



# Performance management



- Sometimes taking staff with us (OTs) and sometimes challenging staff (social workers) – always challenging what we are doing and what others are doing

# Critique of Green Paper

- Strong on rhetoric – can't be against but unclear on what we can really do
- If demand is going to increase – how will scarce resources be rationed? – Proposals for greater efficiency don't match projected demand?
- Lack of real understanding of preventative agenda – what do low level services prevent? – Equally very little about “enablement” agenda where we have found some benefits.
- Recognise the role that the Local Authority can play but it is the whole system of public services that may make a difference needs a stronger push on partnerships

# Vision for future



- Joint co-located services with primary care
- Joint commissioning from strong Partnership Boards
- Non institutional solutions
- City Council engaged with social exclusion – employment projects
- Enablement Enablement....