

Thurrock modernises Adult Services Department

(Adapted from Community Care, 5th February 2009 - www.communitycare.co.uk/Home/Default.aspx)

Thurrock Council has overhauled its adult social care department as part of its implementation of personalisation.

Social workers will stop doing assessment and care management apart from in complex or safeguarding cases, each of which will be handled by separate new teams.

In other cases, "community solutions workers" - drawn from the council's initial response team - will help users assess their needs and plan their support, with resulting support and commissioning plans checked by social workers in a new quality development team.

The changes are a prelude to the introduction of a new case management IT system - the integrated adults system. Users will be able to fill in an online self-assessment, which goes straight on to the system.

IAS programme manager Jon Carter said the virtue of the system was that it was designed to meet the councils' practice needs, rather than vice versa, and will enable users to define their needs, rather than be led by prescribed questions and answers.



Jon Carter

Thurrock will be holding a 'Showcasing Adult Social Care' day in June - further details are available from Jon Carter Jon.Carter@thurrock.gov.uk

Jon Carter is a member of the SSRG Executive Committee and will be discussing this unique approach at the SSRG Annual Workshop in Manchester - Ed

Table of Contents

Message from the Chair.....	2
Thurrock Adult Services.....	3
National Dementia Strategy.....	4
Star Chamber.....	5
Care Quality Commission Consultation.....	6
Education Biscuit.....	8
PSS PAF 10 Years On.....	9
Ofsted Consultation.....	13
SSRG Annual Workshop.....	15
Fitter for the Future.....	19
SSRG EC Elections.....	21
Focus Group Training.....	24
SSRG Scotland Event.....	25
Social Work Task Force.....	27
C4EO One Stop Shop.....	28
Training for DCSs.....	28
CSN Annual Event.....	29
Health Biscuit.....	30
Silly Sausage Corner.....	31